



# Robert Janeway

Information Security Officer

*20 Years IT Experience / 10+ Years Cybersecurity*

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## Professional Summary

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Information Security Officer with 20 years of IT experience and 10+ years focused on cybersecurity in higher education. Currently managing a \$128K security budget and leading enterprise security operations protecting 23,000+ identities across a multi-campus community college. Expertise in regulatory compliance (TAC 202, FERPA, HIPAA), identity protection, and incident response. Proven track record deploying MFA for 18,000+ users and blocking 6,500+ identity-based attacks annually through proactive security controls. Strong foundation in infrastructure management with deep knowledge of Microsoft 365 security, endpoint protection, and GRC frameworks.

## Skills

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### Security Tools & Platforms

SentinelOne Complete (EDR/XDR)

Microsoft 365 Defender & Entra ID

ManageEngine AD Audit Plus & AD Manager Pro

UpGuard (Vendor Risk Management)

Archer GRC (Texas DIR Spectrum)

### Frameworks & Compliance

NIST Cybersecurity Framework

Texas Cybersecurity Framework (TCF)

TAC 202 / Texas DIR Compliance

FERPA & HIPAA

Risk Assessment & Third-Party Risk

### Security Operations

Incident Response & Digital Forensics

Identity Protection & MFA Deployment

## Infrastructure

Azure AD / Entra ID Administration

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Microsoft 365 & Exchange Online

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VMware & Server Virtualization

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ServiceNow ITSM

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Network Security & Firewalls

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## Professional Experience

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### Information Security Officer

Trinity Valley Community College

*September 2025 - Present*

- ▶ Lead enterprise cybersecurity program with \$128K annual budget, managing 1 direct report and protecting 700+ staff and 4,000+ students across multiple campuses
- ▶ Manage identity security for 23,000+ Azure AD accounts; security controls block 6,500+ identity-based attacks annually
- ▶ Deployed MFA for 18,400+ users achieving 77% organizational coverage; enabled self-service password reset for 78% of users
- ▶ Partner with UT Austin Regional Security Operations Center (RSOC) for 24/7 threat monitoring and Splunk-based security analytics
- ▶ Maintain compliance with TAC 202, Texas Cybersecurity Framework, FERPA, and HIPAA through continuous monitoring and annual assessments
- ▶ Administer SentinelOne Complete EDR/XDR platform with Purple AI for advanced threat detection across all endpoints
- ▶ Manage vendor risk program using UpGuard platform; oversee third-party risk assessments via Archer GRC (Texas DIR Spectrum)
- ▶ Lead Incident Response Team (IRT) and perform forensic analysis; maintain near-zero high-risk user count through proactive remediation
- ▶ Deliver security awareness training to 700+ faculty and staff; conduct phishing simulations to measure and improve security culture

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### Information Security Analyst (ISO Designation)

Trinity Valley Community College

*June 2022 - September 2025*

- ▶ Served as sole Information Security Officer for the institution, building the security program from the ground up
- ▶ Established enterprise security architecture including SIEM deployment, endpoint protection, and identity

management

- ▶ Achieved and maintained TAC 202 compliance; led institution through multiple state security assessments
- ▶ Implemented Microsoft 365 Defender and Entra ID Protection to secure cloud infrastructure
- ▶ Deployed ManageEngine AD Audit Plus for privileged access monitoring and compliance reporting
- ▶ Developed incident response procedures and led forensic investigations of security events
- ▶ Created comprehensive security policies aligned with NIST Cybersecurity Framework and Texas DIR requirements

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## **Systems Administrator**

**Trinity Valley Community College**

*June 2015 - June 2022*

- ▶ Managed and maintained servers, domain controllers, web servers, and SQL servers
- ▶ Administered cloud services including Azure AD, Exchange Online, and Microsoft 365
- ▶ Implemented MFA authentication and security configurations to enhance network security
- ▶ Managed ServiceNow ITSM instance to support IT operations and incident management
- ▶ Led initiatives for server hardening, patch management, and infrastructure security
- ▶ Provisioned and maintained VMware environment and UCS blade servers
- ▶ Managed Barracuda Spam Firewalls and Exchange server migrations

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## **Consultant/Owner**

**Superhero PC Repair**

*August 2008 - Present*

- ▶ Provide IT consulting and support for businesses and home users
- ▶ Assist law enforcement with forensic workstation configurations
- ▶ Design and implement network security solutions for clients
- ▶ Perform end-to-end wiring and network installations

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## **Technical Assistant**

**Kemp ISD**

*August 2008 - August 2014*

- ▶ Managed a Windows-based network of over 1,000 devices, including servers and workstations
- ▶ Developed and implemented Spiceworks IT Management software for inventory tracking
- ▶ Provided IT support and troubleshooting for faculty, staff, and students

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## **Computer Technician**

**Gun Barrel Computers**

June 2006 - February 2008

- ▶ Diagnosed and repaired computer hardware and software issues for residential and business clients
- ▶ Maintained Microsoft Windows Server 2003 networks, including Exchange and web servers
- ▶ Provided virus, spyware, and malware removal services

## Education

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### **Master of Science: Cybersecurity & Information Assurance**

Western Governors University

*October 2017 - July 2020*

### **Bachelor of Science: Information Technology**

Western Governors University

*June 2013 - April 2017*

### **Associate of Arts: Computer Information Systems**

Trinity Valley Community College

*January 2006 - May 2013*

### **Diploma in Electronic Technology**

ATI Career Training Center

*July 2003 - September 2004*

## Certifications

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### ACTIVE CERTIFICATIONS

- **Certified Ethical Hacker (CEH)** *Valid through 08/2027*
- **Computer Hacking Forensic Investigator (CHFI)** *Valid through 07/2028*
- **Certified Information Systems Auditor (CISA)** *In Progress*
- **CompTIA Linux+ / LPIC-1** *Lifetime*
- **CompTIA Project+** *Lifetime*
- **Microsoft Certified Professional (MCP)**
- **CIW Web Design & JavaScript Specialist**

### PREVIOUS CERTIFICATIONS

- **CompTIA Security+** *(2014-2017)*
- **CompTIA Network+** *(2014-2017)*

## Professional Affiliations

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**InfraGard** - FBI-vetted professionals sharing threat intelligence

**MS-ISAC** - 24/7 threat monitoring network for government entities

**Texas VIRT** - State-deployed responders for major cyber incidents

# References

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*Professional references available upon request.*

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This resume is available as a [downloadable PDF](#)